



04/01/2024

## e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

**TTBizLink** currently tracks the performance of its e-services at [www.ttbizlink.gov.tt](http://www.ttbizlink.gov.tt). From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



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# Performance Report for Month Ending 31 August 2023

**E-GOODS DECLARATION PERFORMANCE REPORT  
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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## Executive Summary

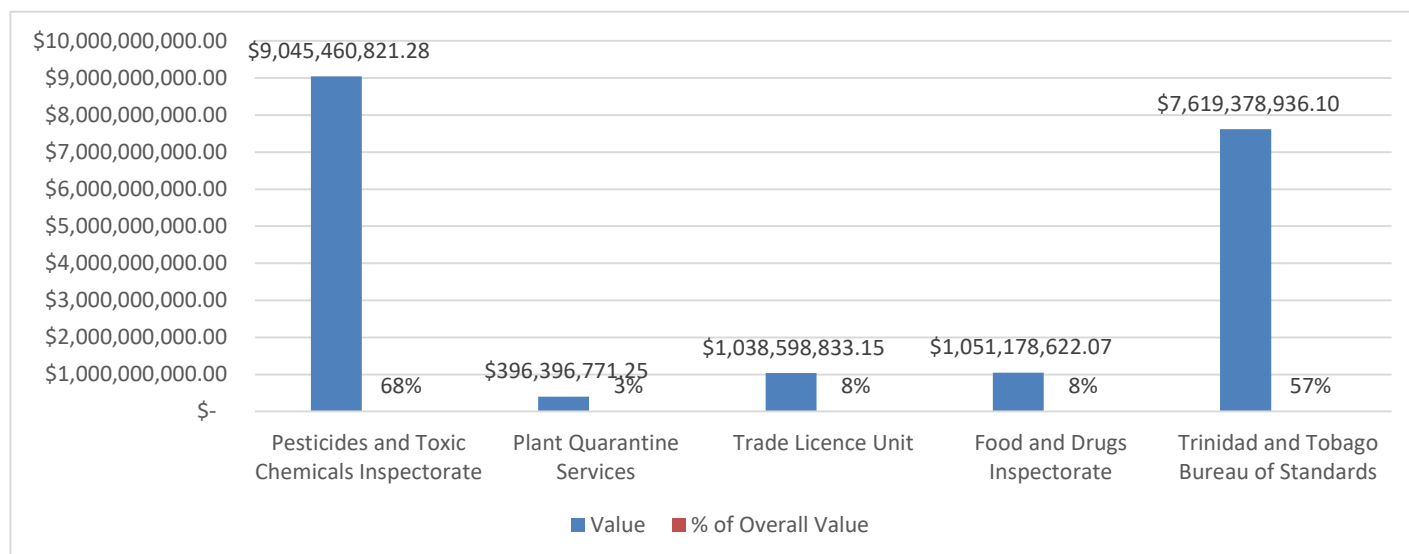
The Goods Declaration Module saw a **1.3% decrease in activity** for the month of **August 2023** when compared to the previous month, with the total volume of Entries submitted to TTBizLink going from **11,269 to 11,121** declarations. Furthermore, there was an **1.4% decrease** in the number of declarations submitted to TTBizLink when compared to **August 2022** – with 11,285 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **August 2023** was **20.63 hours** per declaration. The average processing time of the previous month stood at 8.15 hours per declaration. This increase in processing time is speculated to be due to the initial issues identified from the enhanced TTBizLink (which was launch on 17<sup>th</sup> July 2023) and users familiarising themselves with the new interface.

## TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$13.27 Bn** worth of goods entered Trinidad and Tobago in August 2023. The below table and chart gives further information on selectivity by value<sup>1</sup>.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 9,045,460,821.28	68%
Plant Quarantine Services	\$ 396,396,771.25	3%
Trade Licence Unit	\$ 1,038,598,833.15	8%
Food and Drugs Inspectorate	\$ 1,051,178,622.07	8%
Trinidad and Tobago Bureau of Standards	\$ 7,619,378,936.10	57%
No Selectivity	\$ 956,639,927.16	7%
<b>Overall</b>	<b>\$ 13,273,035,922.74</b>	<b>100%</b>

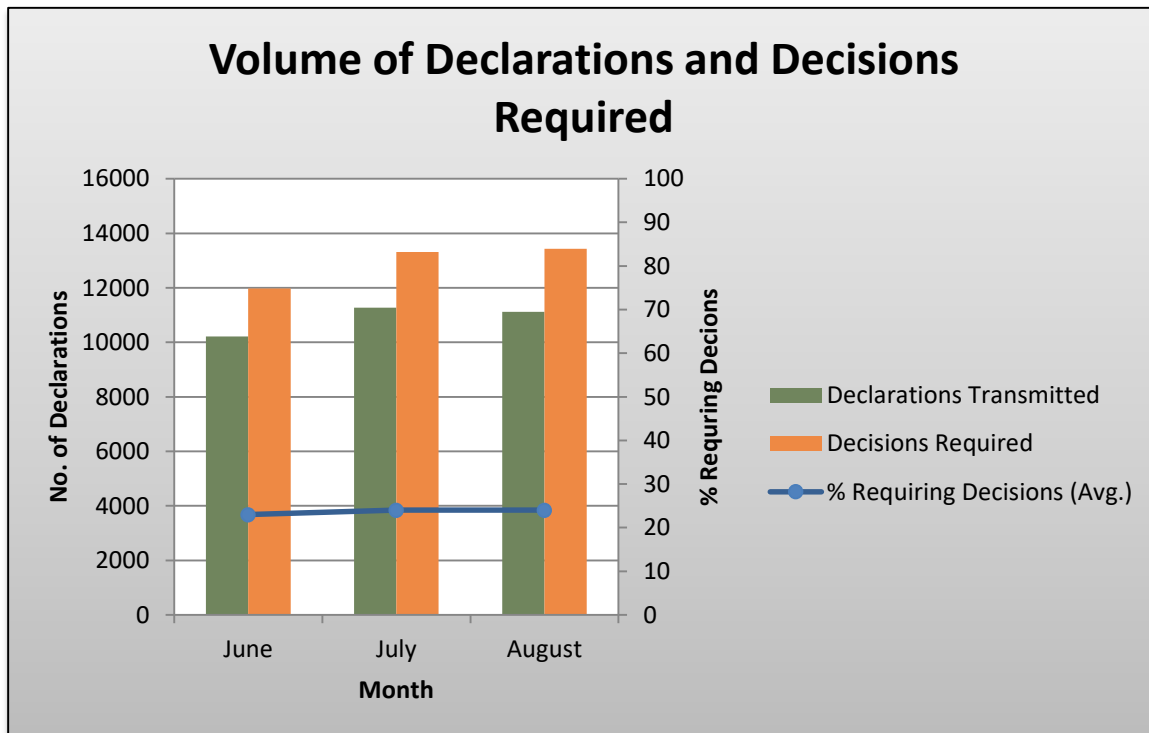


### Table and Chart Demonstrating OGA Selectivity by Value

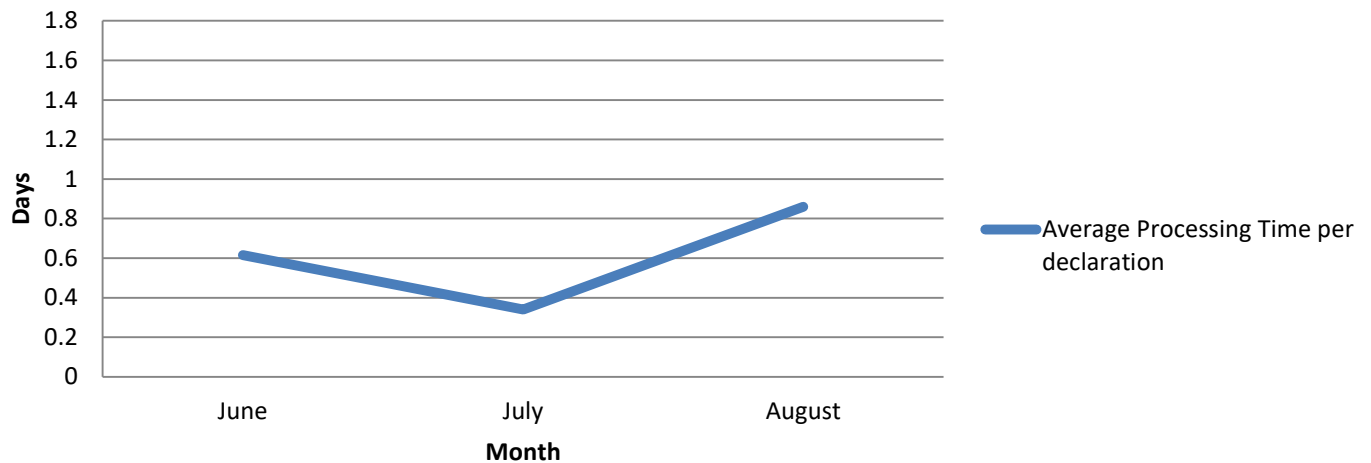
<sup>1</sup> Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

## Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (July)	11,269	13,309	8.15
Current Month (August)	11,121	13,427	20.63



### Average Processing Time



### Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,179	11%	1,126	23.33
FDI	3,352	30%	3,300	21.71
PTCI	776	7%	752	27.32
TTBS	6,761	61%	6,644	26.03
TLU	1,359	12%	1,358	4.77
Overall	11,121 (Total Declarations Transmitted)	87.3%	13180	20.63
Since Module Inception	1,459,476	85.2%	1,429,429	21.17