



11/01/2024

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 31 December 2023

E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)

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Executive Summary

The Goods Declaration Module saw a **23.4% decrease in activity** for the month of **December 2023** when compared to the previous month, with the total volume of Entries submitted to TTBizLink going from **12,863 to 9,856** declarations. Furthermore, there was an **0.86% increase** in the number of declarations submitted to TTBizLink when compared to **December 2022** – with 9,772 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **December 2023** was **12.46 hours** per declaration. The average processing time of the previous month stood at 19.45 hours per declaration. As the majority of teething issues were resolved post-launch and approvers become more proficient in the enhanced system, it can be seen that agency processing efficiency greatly improved.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$5.24 Bn** worth of goods entered Trinidad and Tobago in December 2023. The below table and chart gives further information on selectivity by value¹.

| OGA | Value | % of Overall Value |
|---|----------------------------|--------------------|
| Pesticides and Toxic Chemicals Inspectorate | \$ 2,036,177,862.91 | 39% |
| Plant Quarantine Services | \$ 339,271,063.14 | 6% |
| Trade Licence Unit | \$ 549,508,819.68 | 10% |
| Food and Drugs Inspectorate | \$ 1,093,875,854.91 | 21% |
| Trinidad and Tobago Bureau of Standards | \$ 3,142,688,279.35 | 60% |
| No Selectivity | \$ 850,675,786.03 | 16% |
| Overall | \$ 5,238,094,336.43 | 100% |

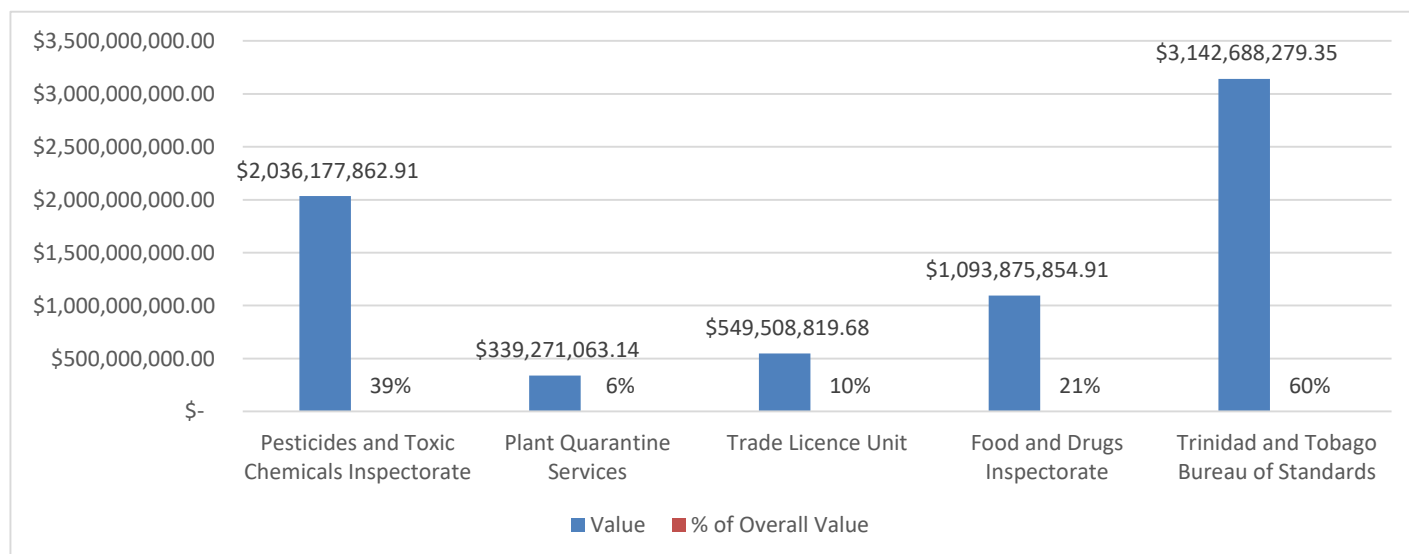
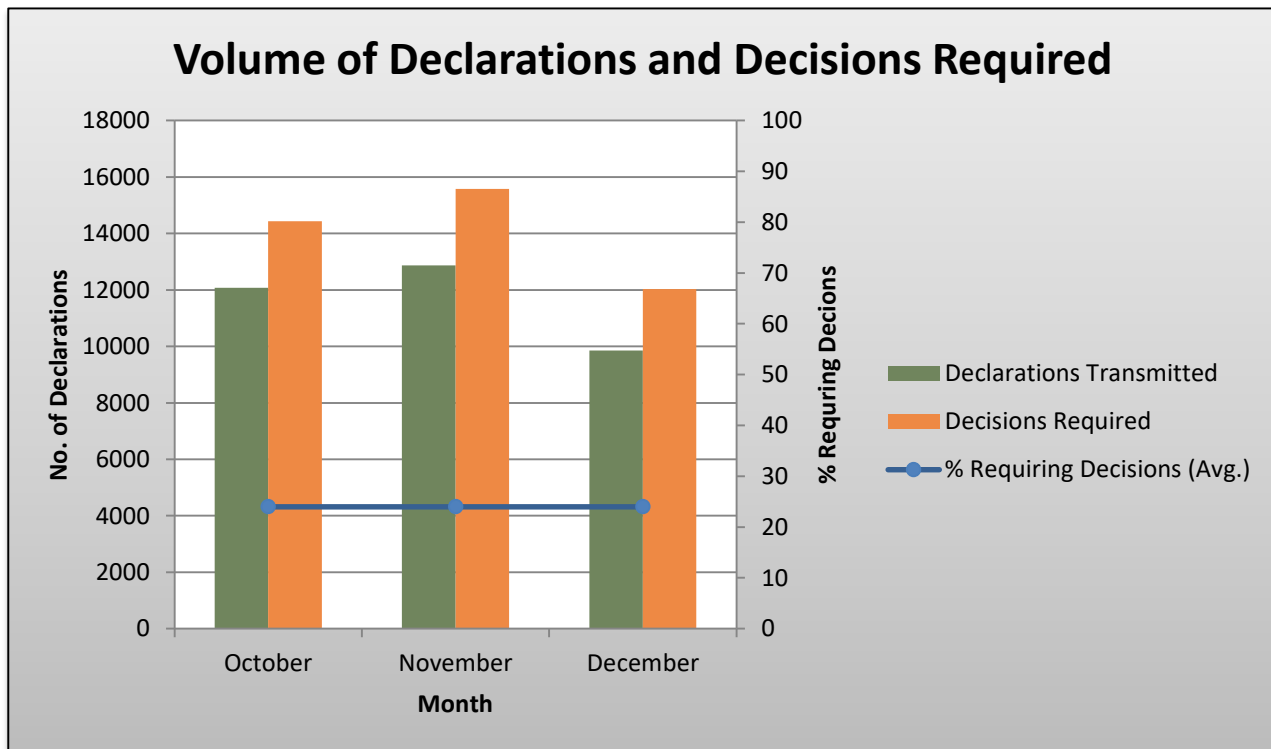


Table and Chart Demonstrating OGA Selectivity by Value

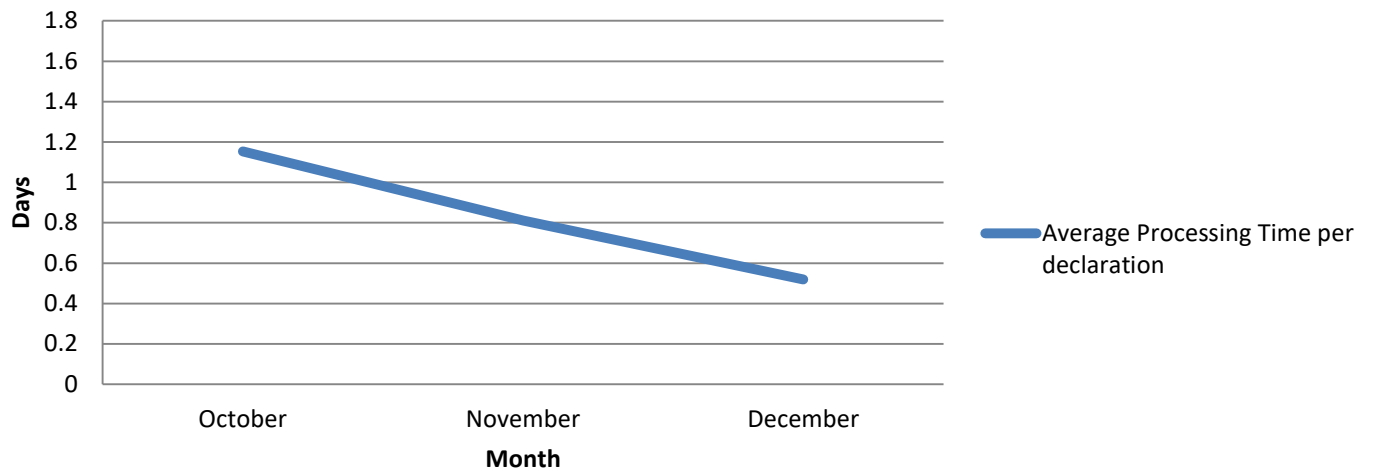
¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

| Month | Declarations Transmitted | Decisions Required | Average Processing Time (Hours) |
|---------------------------|--------------------------|--------------------|---------------------------------|
| Previous Month (November) | 12,863 | 15,572 | 19.45 |
| Current Month (December) | 9,856 | 12,025 | 12.46 |



Average Processing Time



Module Performance per OGA

| Agency | Number of Declarations Transmitted for Processing | Percentage of Total Declarations Transmitted Requiring Agency Processing | Number of Decisions Submitted | Average Processing Time (Hours) |
|------------------------|---|--|-------------------------------|---------------------------------|
| PQS | 1,129 | 11% | 1,127 | 12.24 |
| FDI | 3,214 | 33% | 3,174 | 14.55 |
| PTCI | 548 | 6% | 534 | 20.15 |
| TTBS | 5,726 | 58% | 5,702 | 10.00 |
| TLU | 1,408 | 14% | 1,406 | 5.35 |
| Overall | 9,856 (Total Declarations Transmitted) | 86.9% | 11,943 | 12.46 |
| Since Module Inception | 1,514,926 | 85.9% | 1,484,557 | 21.26 |