



07/12/2023

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 31 July 2023

E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)

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Executive Summary

The Goods Declaration Module saw a **10.4% increase in activity** for the month of **July 2023** when compared to the previous month, with the total volume of Entries submitted to TTBizLink going from **10,209 to 11,269** declarations. Furthermore, there was an **7.5% increase** in the number of declarations submitted to TTBizLink when compared to **July 2022** – with 10,487 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **July 2023** was **8.15 hours** per declaration. The average processing time of the previous month stood at 14.77 hours per declaration.

In addition, the enhanced TTBizLink was launch on 17th July 2023 where various teething issues were identified by users which were resolved by the developers in a timely manner.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$4.29 Bn** worth of goods entered Trinidad and Tobago in July 2023.

The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 808,417,288.92	19%
Plant Quarantine Services	\$ 294,026,755.13	7%
Trade Licence Unit	\$ 896,288,572.68	21%
Food and Drugs Inspectorate	\$ 1,014,384,536.39	24%
Trinidad and Tobago Bureau of Standards	\$ 2,075,805,343.84	48%
No Selectivity	\$ 706,624,815.28	16%
Overall	\$ 4,294,268,584.77	100%

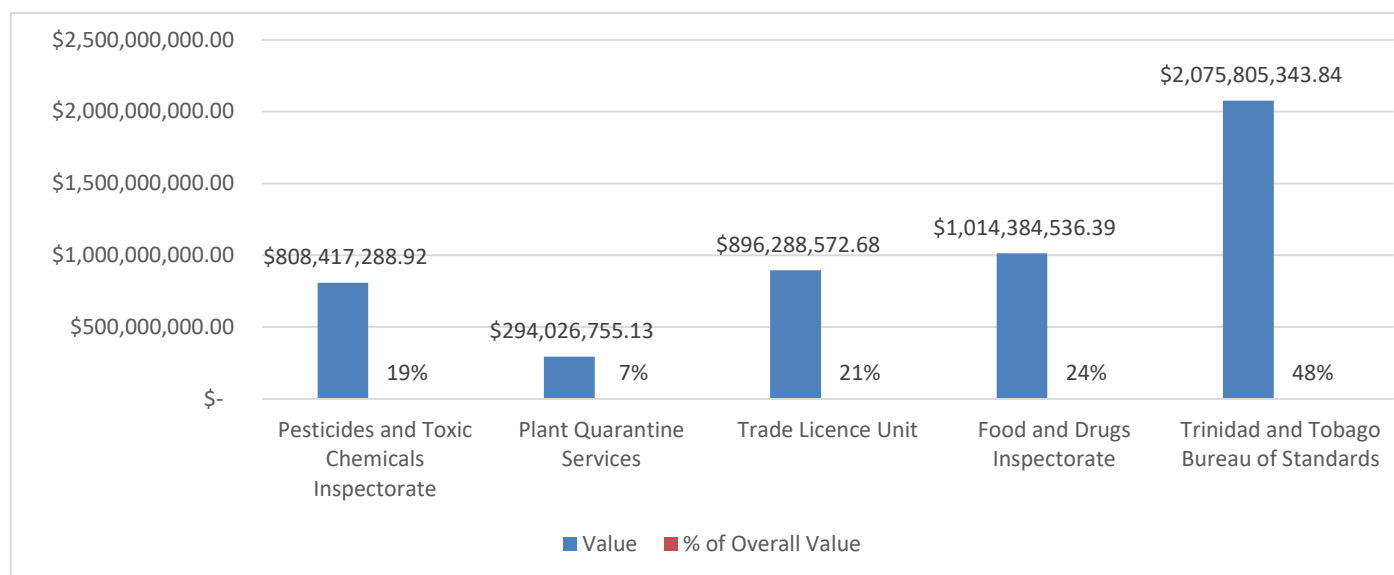
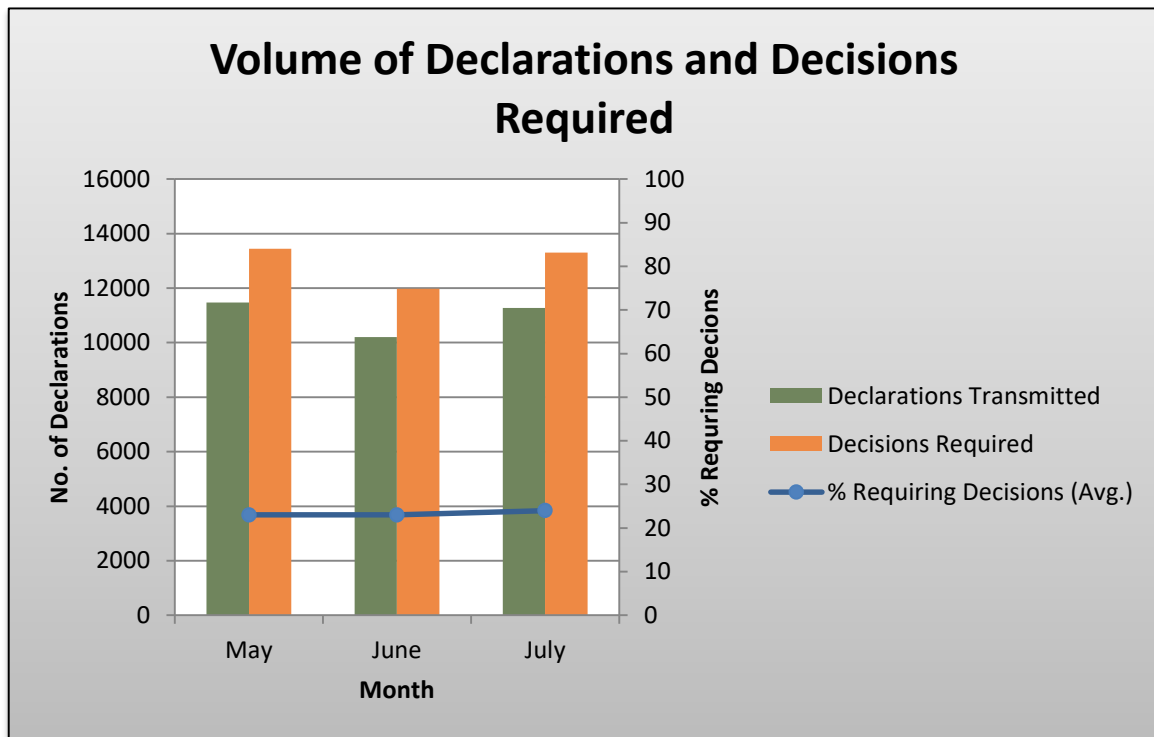


Table and Chart Demonstrating OGA Selectivity by Value

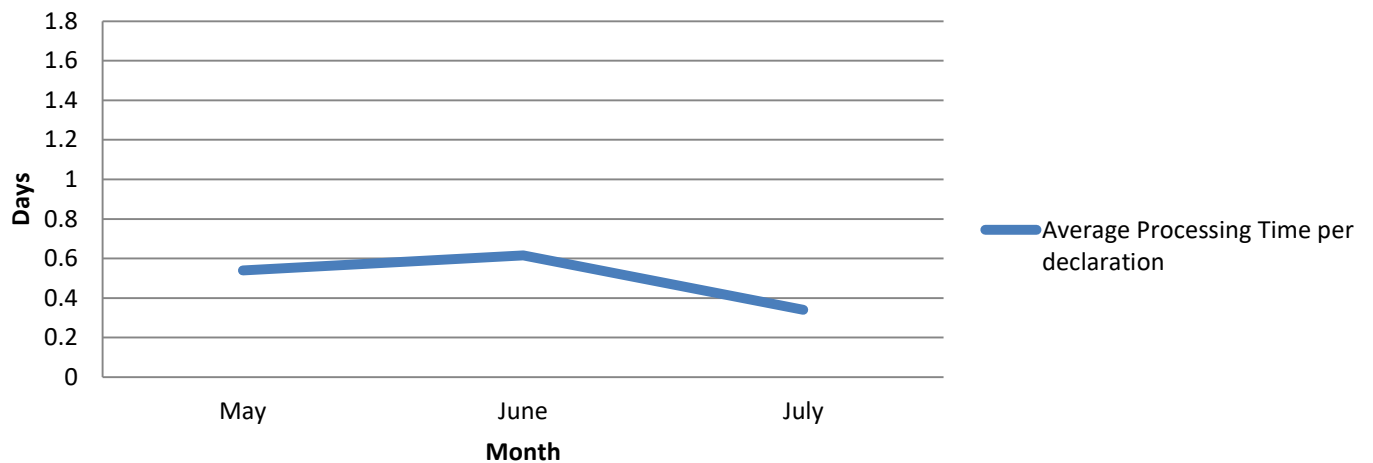
¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (June)	10,209	11,974	14.77
Current Month (July)	11,269	13,309	8.15



Average Processing Time



Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,057	9%	1,050	3.68
FDI	3,237	29%	3,154	10.67
PTCI	700	6%	680	9.33
TTBS	6,798	60%	6,577	16.58
TLU	1,517	13%	1,493	0.51
Overall	11,269 (Total Declarations Transmitted)	85.7 %	12,954	8.15
Since Module Inception	1,446,049	85.1%	1,416,249	21.16