



04/01/2024

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 30 November 2023

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **6.5% increase in activity** for the month of **November 2023** when compared to the previous month, with the total volume of Entries submitted to TTBizLink going from **12,074 to 12,863** declarations. Furthermore, there was an **2.33% increase** in the number of declarations submitted to TTBizLink when compared to **November 2022** – with 12,570 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **November 2023** was **19.45 hours** per declaration. The average processing time of the previous month stood at 27.69 hours per declaration. As the majority of teething issues were resolved post-launch, it is expected that agency processing efficiency resumes to normal levels within the SLA.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$4.84 Bn** worth of goods entered Trinidad and Tobago in November 2023. The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 1,019,594,391.66	21%
Plant Quarantine Services	\$ 483,586,770.90	10%
Trade Licence Unit	\$ 703,901,866.66	15%
Food and Drugs Inspectorate	\$ 1,247,383,291.15	26%
Trinidad and Tobago Bureau of Standards	\$ 2,334,207,289.79	48%
No Selectivity	\$ 830,627,747.67	17%
Overall	\$ 4,838,382,426.66	100%

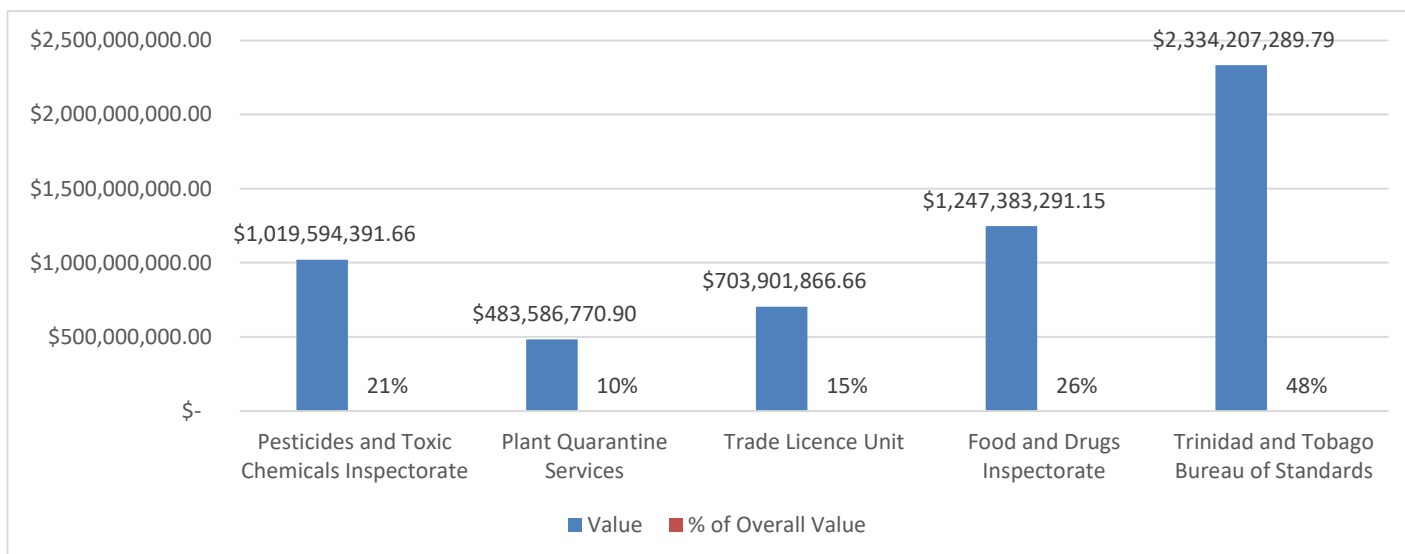
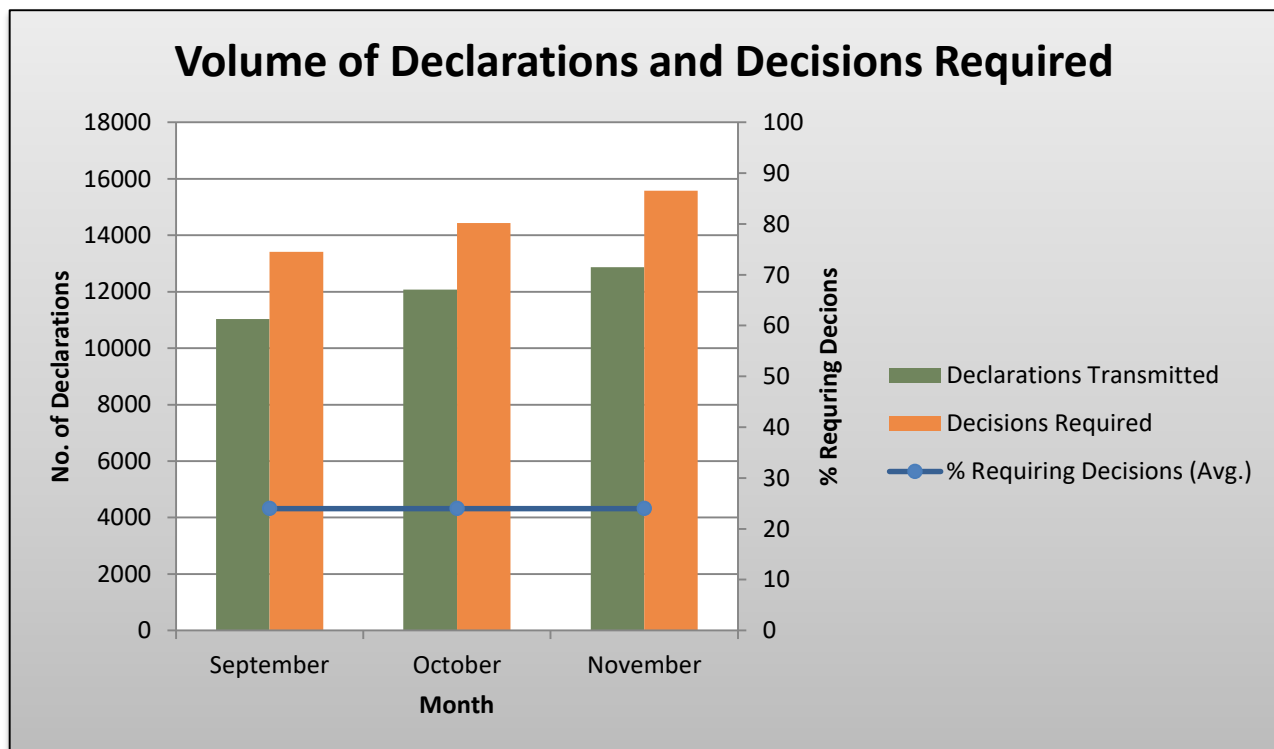


Table and Chart Demonstrating OGA Selectivity by Value

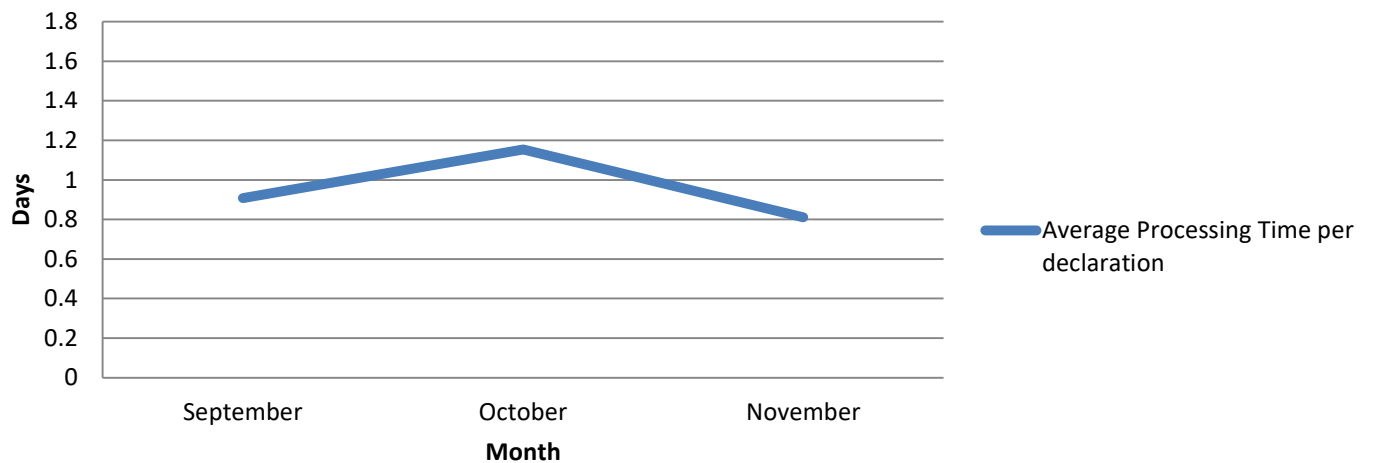
¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (October)	12,074	14,438	27.69
Current Month (November)	12,863	15,572	19.45



Average Processing Time



Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,408	11%	1,402	16.54
FDI	3,849	30%	3,809	30.74
PTCI	784	6%	780	25.22
TTBS	7,833	61%	7,813	16.22
TLU	1,698	13%	1,695	8.51
Overall	12,863 (Total Declarations Transmitted)	86.6%	15,499	19.45
Since Module Inception	1,502,901	85.6%	1,472,614	21.34