



04/01/2024

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 31 October 2023

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **9.5% increase in activity** for the month of **October 2023** when compared to the previous month, with the total volume of Entries submitted to TTBizLink going from **11,027 to 12,074** declarations. Furthermore, there was an **8.84% increase** in the number of declarations submitted to TTBizLink when compared to **October 2022** – with 11,093 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **October 2023** was **27.69 hours** per declaration. The average processing time of the previous month stood at 21.77 hours per declaration. This spike in processing time was due technical issues which was subsequently resolved. This occurred at the end of October which caused a backlog of entries making for a higher than usual number of declarations to be processed especially by TTBS.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$8.57 Bn** worth of goods entered Trinidad and Tobago in October 2023. The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 4,917,493,950.73	57%
Plant Quarantine Services	\$ 437,848,799.56	5%
Trade Licence Unit	\$ 735,256,373.68	9%
Food and Drugs Inspectorate	\$ 1,157,495,987.32	14%
Trinidad and Tobago Bureau of Standards	\$ 4,561,272,621.50	53%
No Selectivity	\$ 747,133,196.91	9%
Overall	\$ 8,569,550,775.35	100%

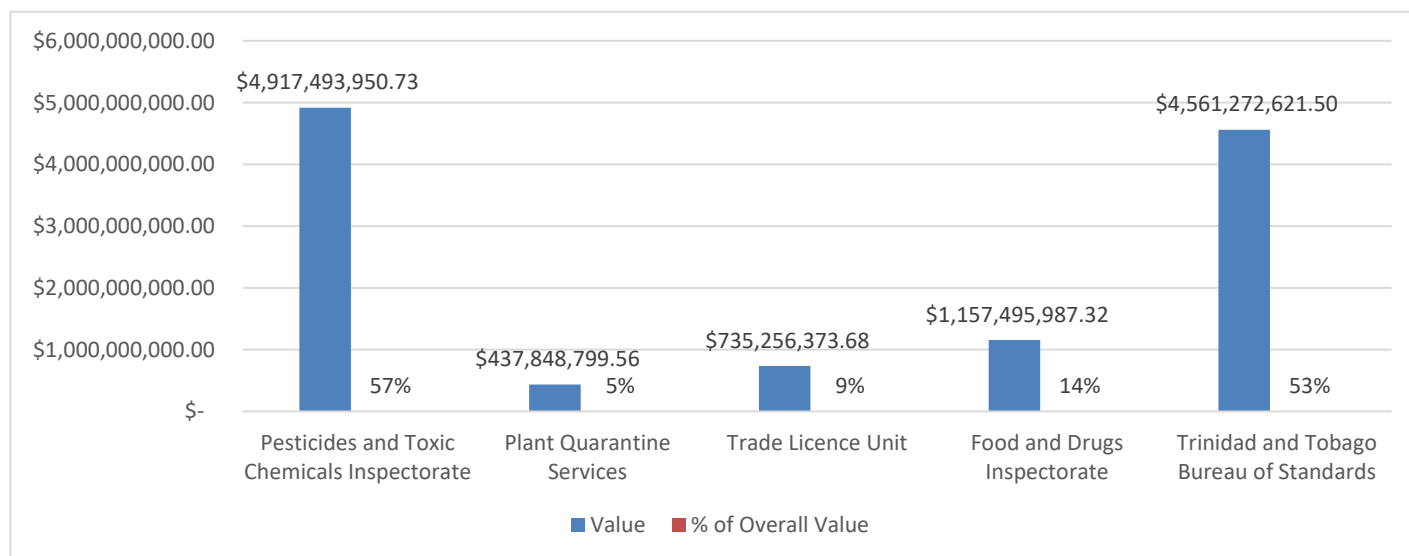
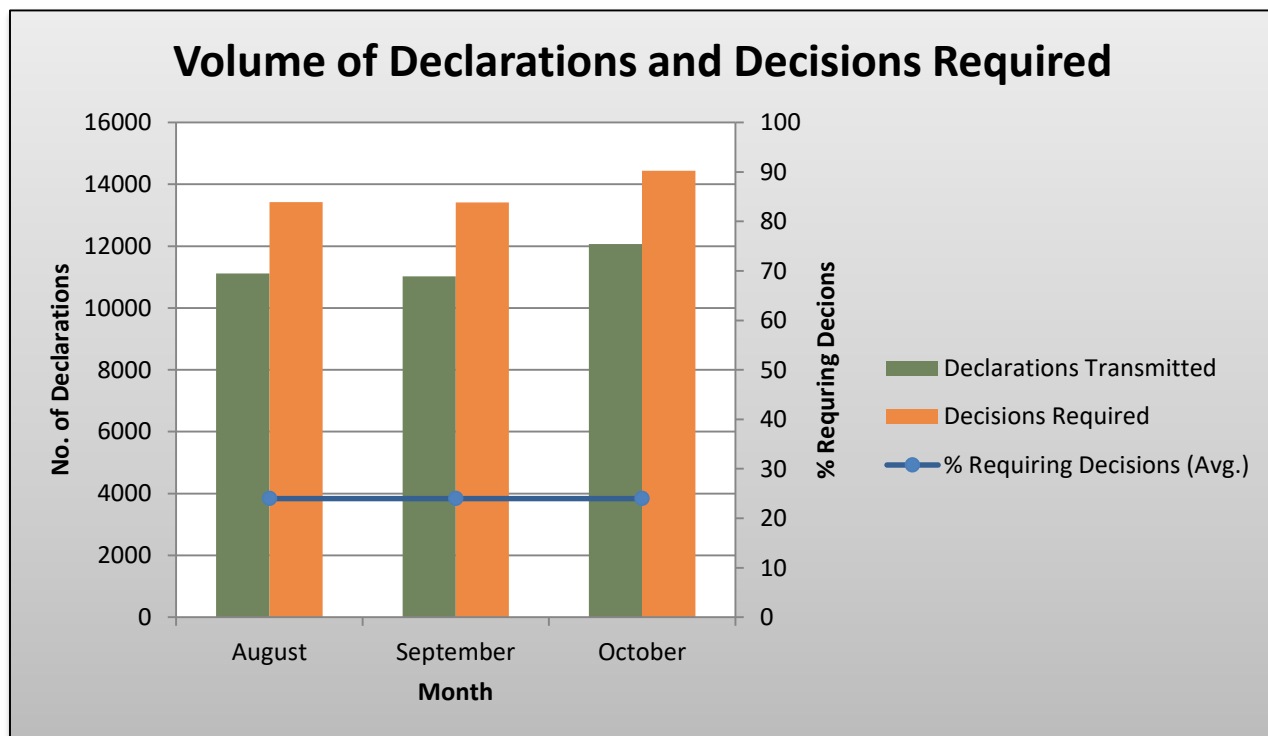


Table and Chart Demonstrating OGA Selectivity by Value

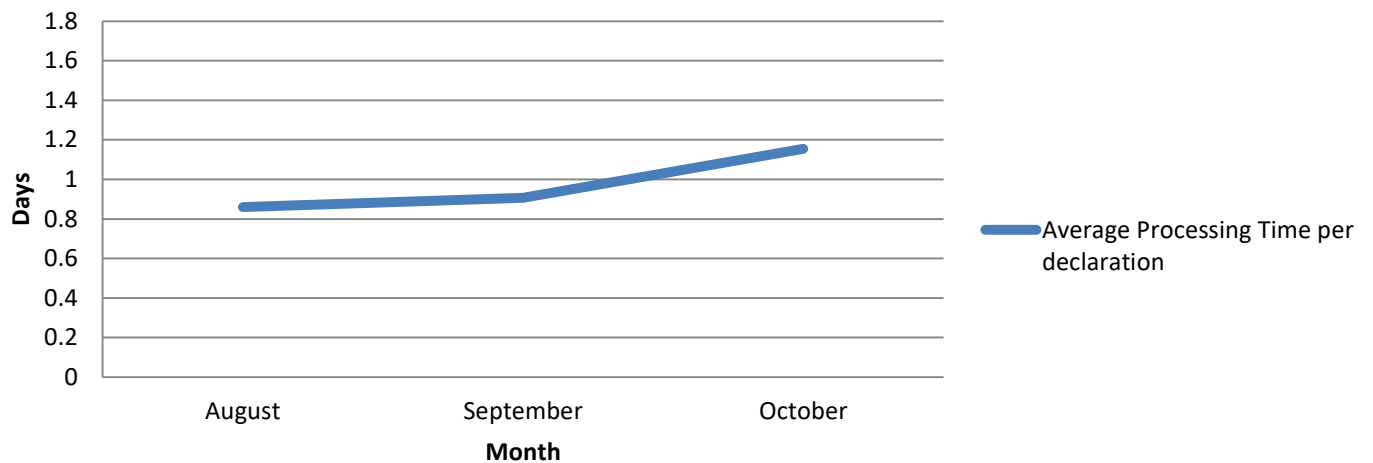
¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (September)	11,027	13,415	21.77
Current Month (October)	12,074	14,438	27.69



Average Processing Time



Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,305	11%	1,298	21.62
FDI	3,730	31%	3,699	23.36
PTCI	804	7%	773	27.54
TTBS	7,109	59%	7,088	54.19
TLU	1,490	12%	1,489	11.74
Overall	12,074 (Total Declarations Transmitted)	86.5%	14,347	27.69
Since Module Inception	1,487,329	85.4%	1,457,115	21.36