



27/03/2024

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 29 February 2024

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **0.7% decrease in activity** for the month of **February 2024** when compared to the previous month, with the total volume of entries submitted to TTBizLink going from **10,497 to 10,426** declarations. Furthermore, there was an **0.14% increase** in the number of declarations submitted to TTBizLink when compared to **February 2023** – with 9,116 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **February 2024** was **16.29 hours** per declaration. The average processing time of the previous month stood at 12.58 hours per declaration.

The decrease in processing efficiency could be attributed to an interconnectivity issue faced at the end of the month with Customs which affected regular service delivery. Customs performed a restart on their system which allowed their queue of entries to reach TTBizLink. The queue of entries took some days to all be triggered to TTBizLink and caused a surplus of entries being received for agency processing during this period.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$3.95 Bn** worth of goods entered Trinidad and Tobago in February 2024.

The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 236,328,561.66	6%
Plant Quarantine Services	\$ 380,716,518.46	10%
Trade Licence Unit	\$ 979,148,808.64	25%
Food and Drugs Inspectorate	\$ 1,099,275,818.15	28%
Trinidad and Tobago Bureau of Standards	\$ 1,681,997,562.57	43%
No Selectivity	\$ 855,997,276.41	22%
Overall	\$ 3,946,293,207.76	100%

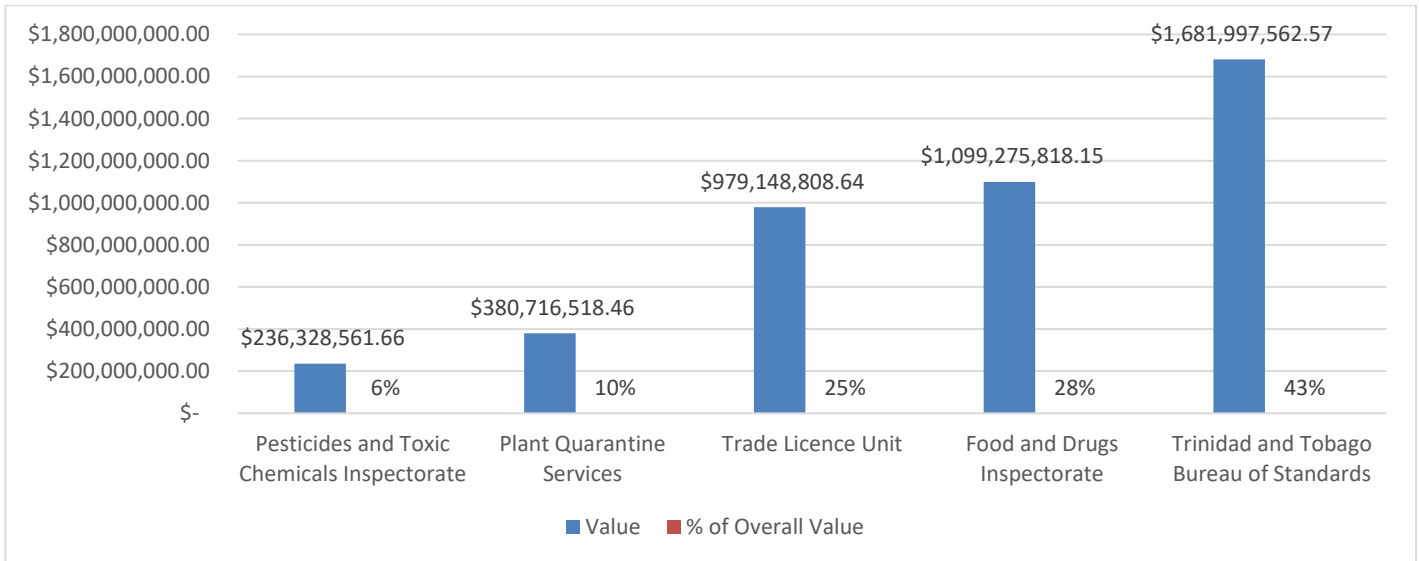
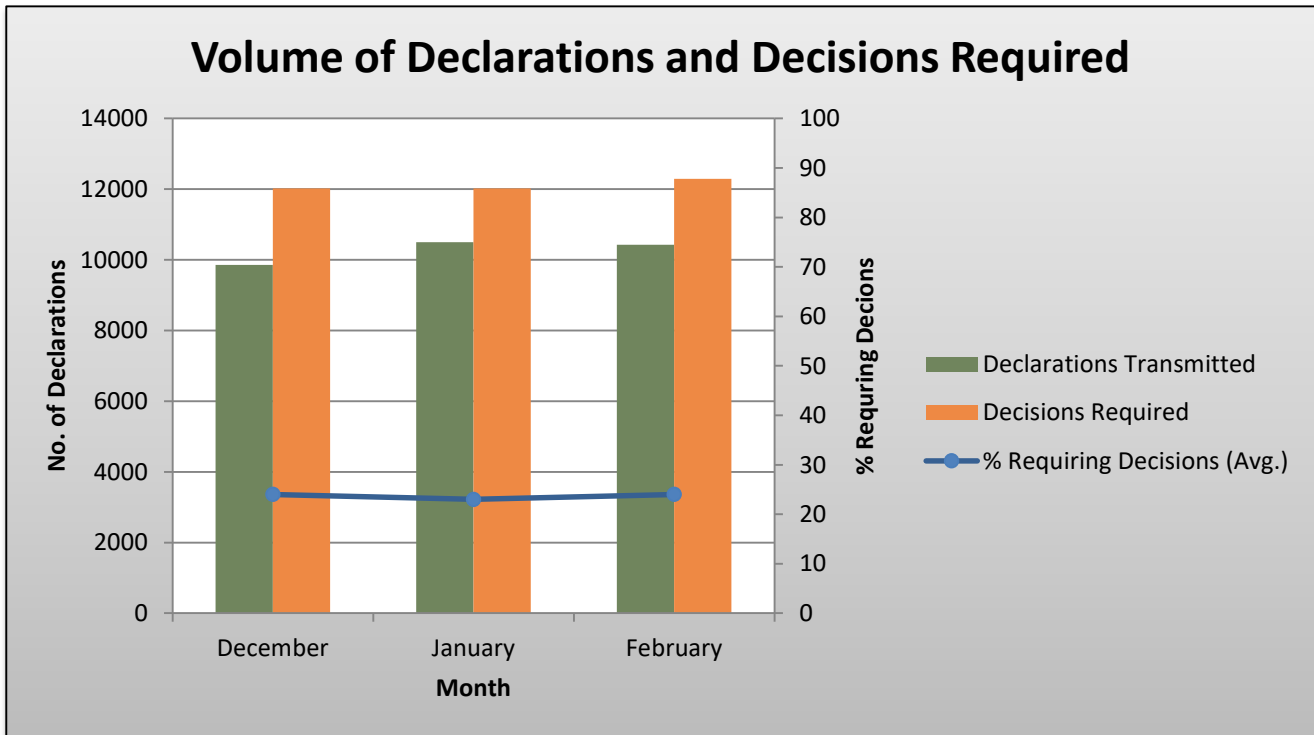


Table and Chart Demonstrating OGA Selectivity by Value

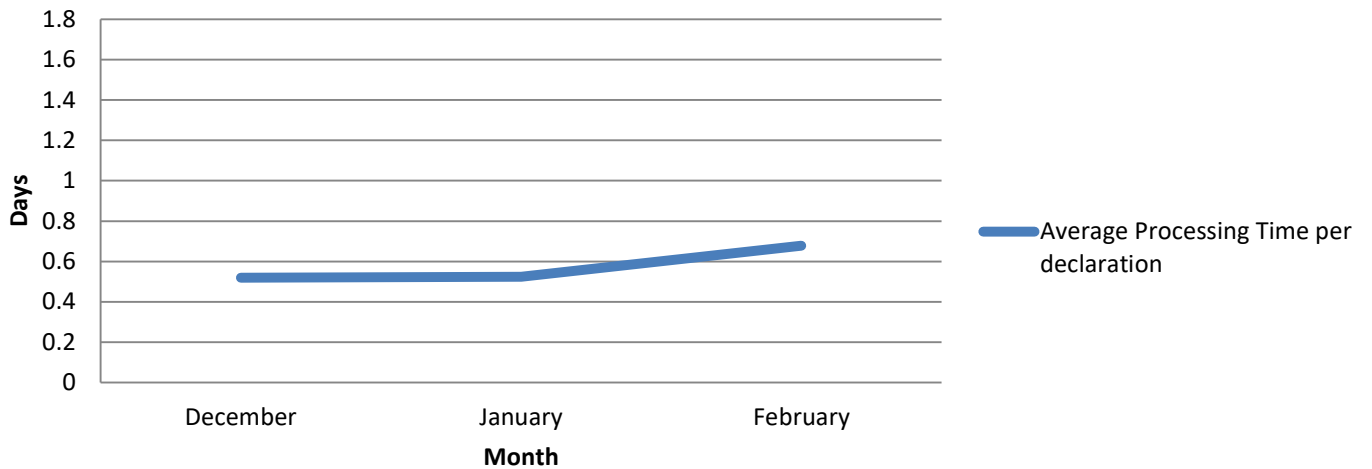
¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (January)	10,497	12,024	12.58
Current Month (February)	10,426	12,294	16.29



Average Processing Time



Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,122	11%	1,117	29.49
FDI	3,243	31%	3,220	20.82
PTCI	697	7%	694	17.17
TTBS	6,107	59%	6,092	12.41
TLU	1,125	11%	1,125	1.53
Overall	10,426 (Total Declarations Transmitted)	85.9%	12,248	16.29
Since Module Inception	1,539,244	85.9%	1,508,764	21.15