



08/04/2024

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 31 March 2024

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **1.8% decrease in activity** for the month of **March 2024** when compared to the previous month, with the total volume of entries submitted to TTBizLink going from **10,426 to 10,241** declarations. Furthermore, there was an **0.94% decrease** in the number of declarations submitted to TTBizLink when compared to **March 2023** – with 10,338 Customs Entries routed to TTBizLink during that month.

The average processing time among OGAs in **March 2024** was **13.98 hours** per declaration. The average processing time of the previous month stood at 16.29 hours per declaration.

At the end of the month, Customs experienced issues on their system which affected the rate at which entries were being received on TTBizLink. After resolving the issue, Customs retriggered these entries which all successfully reached TTBizLink.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$3.87 Bn** worth of goods entered Trinidad and Tobago in March 2024.

The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 233,411,211.02	6%
Plant Quarantine Services	\$ 414,569,735.50	11%
Trade Licence Unit	\$ 1,391,772,954.56	36%
Food and Drugs Inspectorate	\$ 1,031,388,173.14	27%
Trinidad and Tobago Bureau of Standards	\$ 1,602,057,871.18	41%
No Selectivity	\$ 585,445,298.25	15%
Overall	\$ 3,867,397,034.68	100%

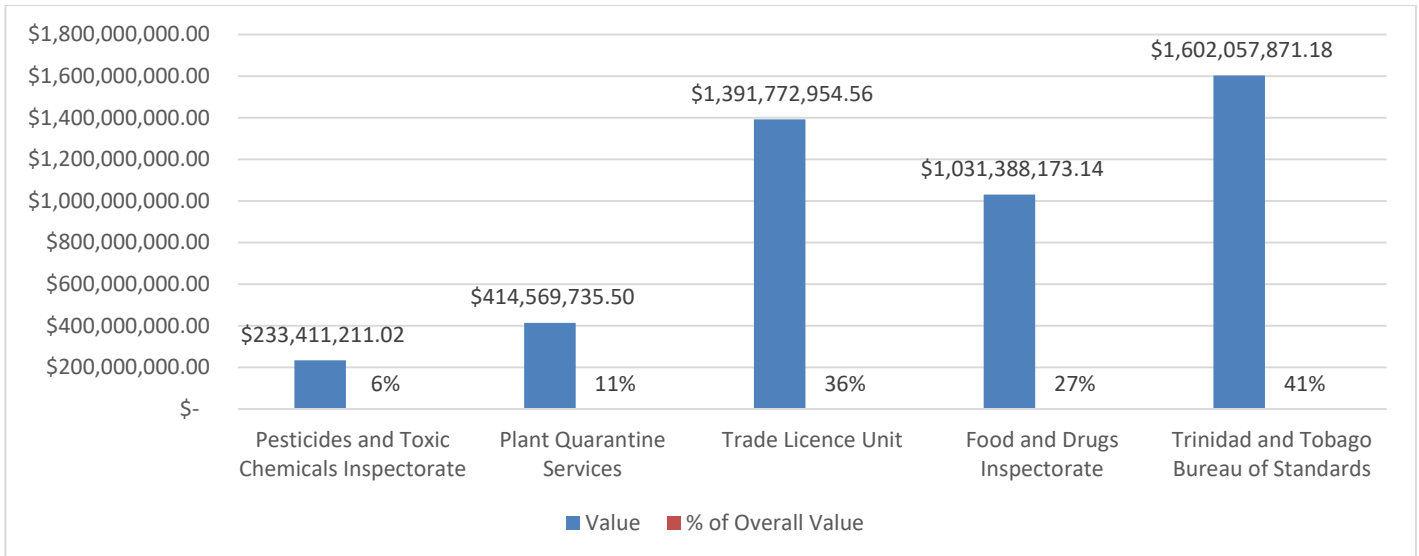
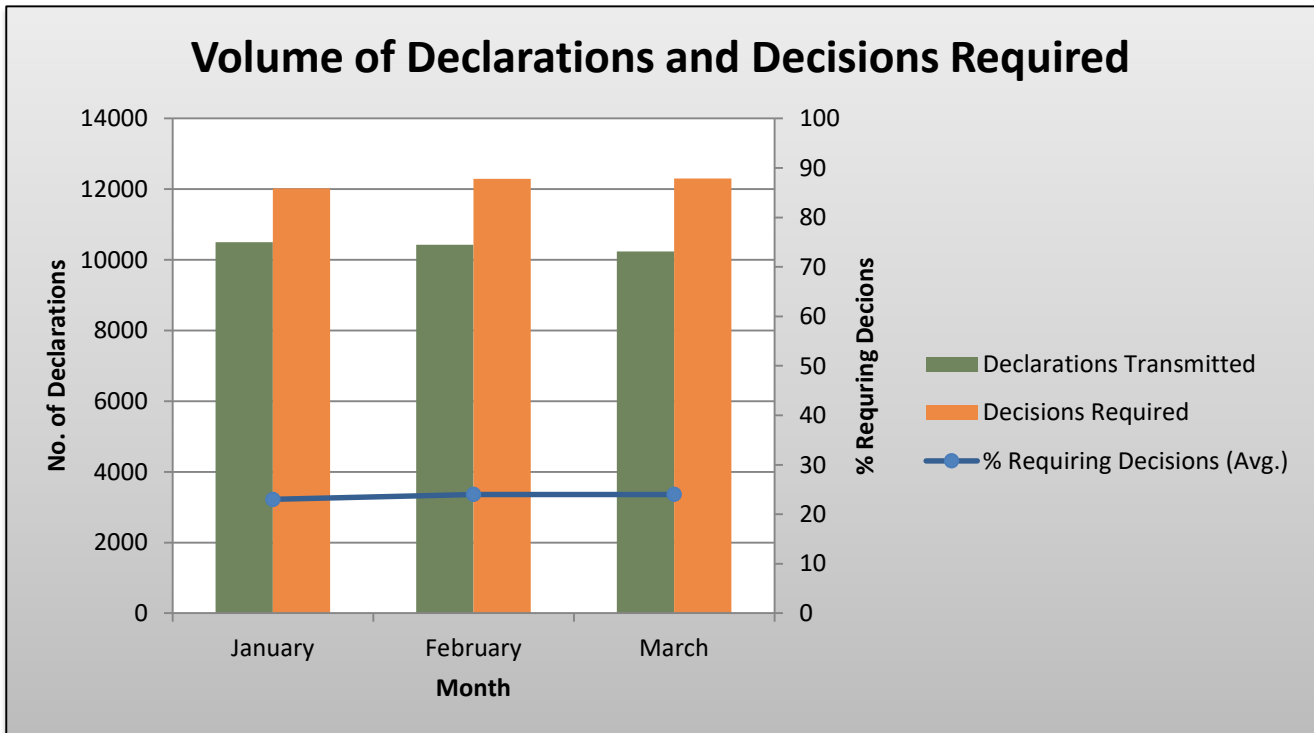


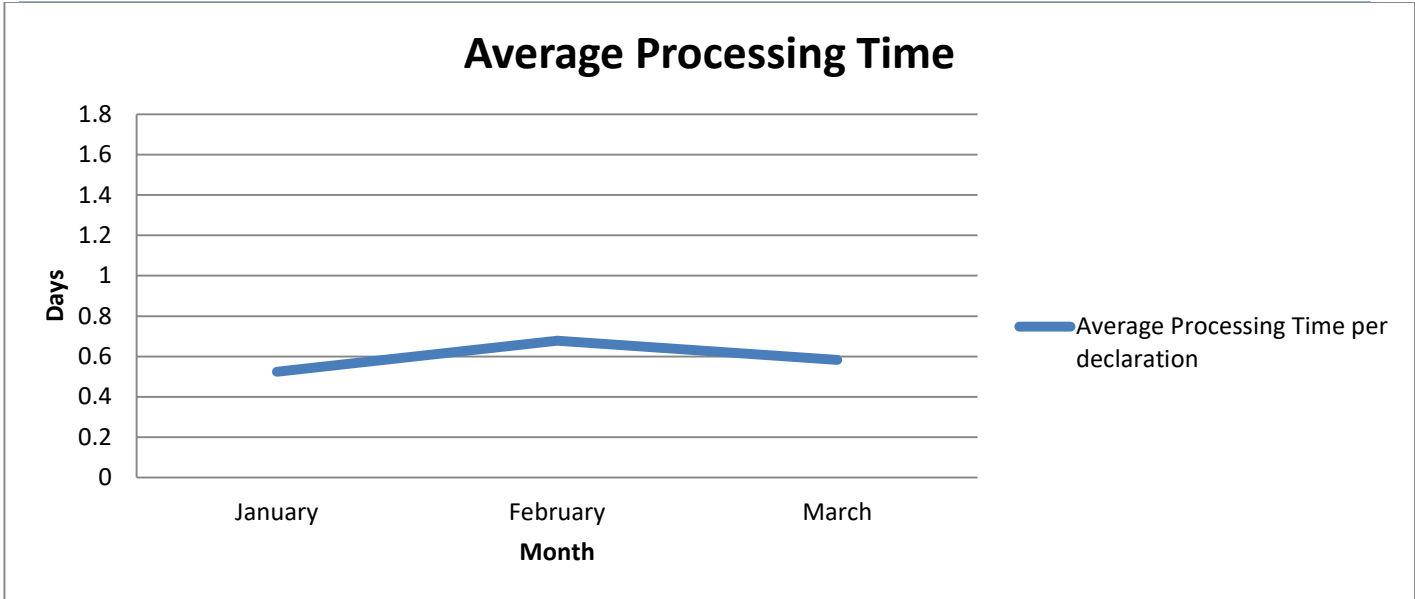
Table and Chart Demonstrating OGA Selectivity by Value

¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (February)	10,426	12,294	16.29
Current Month (March)	10,241	12,301	13.98





Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,153	11%	1,153	19.81
FDI	3,181	31%	3,144	19.96
PTCI	670	7%	668	16.31
TTBS	5,958	58%	5,916	11.86
TLU	1,339	13%	1,338	1.96
Overall	10,241 (Total Declarations Transmitted)	85.5%	12,219	13.98
Since Module Inception	1,551,545	85.9%	1,520,983	21.09