



06/02/2025

## e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

**TTBizLink** currently tracks the performance of its e-services at [www.ttbizlink.gov.tt](http://www.ttbizlink.gov.tt). From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



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# Performance Report for Month Ending 31 January 2025

**E-GOODS DECLARATION PERFORMANCE REPORT  
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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## Executive Summary

The Goods Declaration Module saw a **3.5% increase in activity** for the month of **January 2025** when compared to the previous month, with the total volume of entries submitted to TTBizLink going from **10,547 to 10,911** declarations. Furthermore, there was an **3.9% increase** in the number of declarations submitted to TTBizLink when compared to **January 2024** – with 10,497 Customs Entries routed to TTBizLink during that month. The average processing time among OGAs in **January 2025** was **10.45 hours** per declaration compared to 13.88 hours in the previous month.

This is the fastest processing time recorded in a month since July 2023 (8.15 hours) when TTBS 2.0 was launched. The lowest processing time in July 2023 would be as a result of OGAs being encouraged to give constant feedback on the system before and after the launch on 17<sup>th</sup> July 2023.

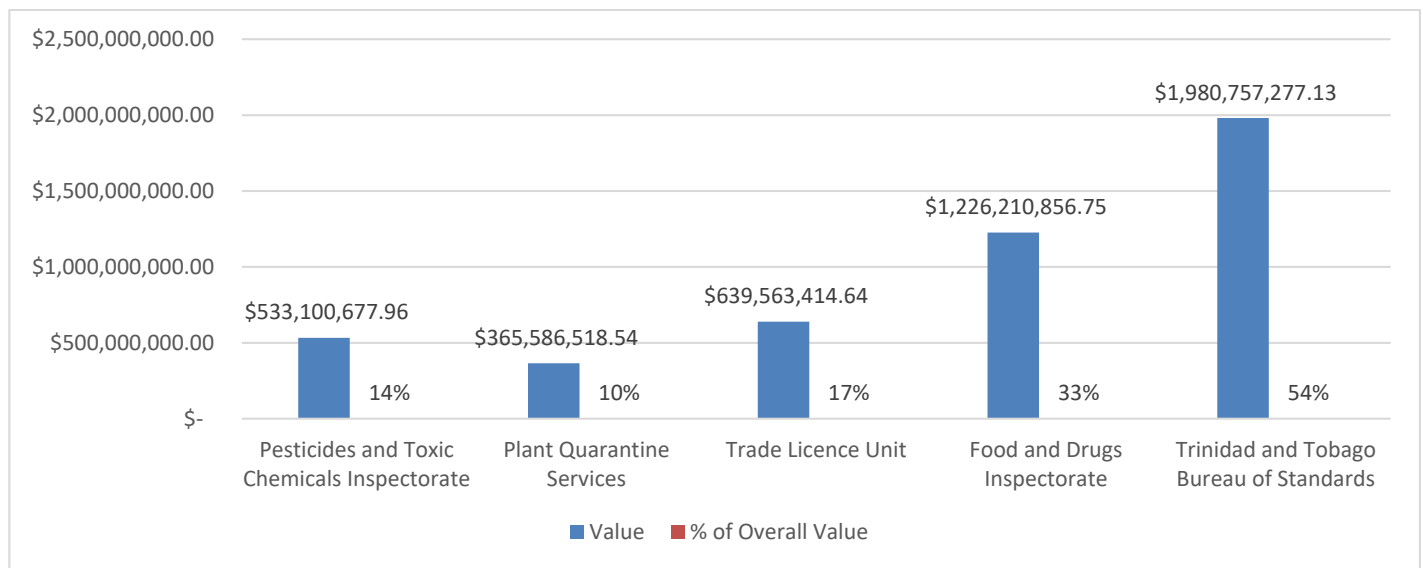
The average processing times have been within the SLA for the last year (Jan 2024 – Jan 2025) - ranging from the lowest processing time in Jan 2025 (0.43 days) to highest processing time in July 2024 (0.73 days).

## TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$3.7 Bn** worth of goods entered Trinidad and Tobago in January 2025.

The below table and chart gives further information on selectivity by value<sup>1</sup>.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 533,100,677.96	14%
Plant Quarantine Services	\$ 365,586,518.54	10%
Trade Licence Unit	\$ 639,563,414.64	17%
Food and Drugs Inspectorate	\$ 1,226,210,856.75	33%
Trinidad and Tobago Bureau of Standards	\$ 1,980,757,277.13	54%
No Selectivity	\$ 596,655,583.64	16%
<b>Overall</b>	<b>\$ 3,676,655,592.23</b>	<b>100%</b>

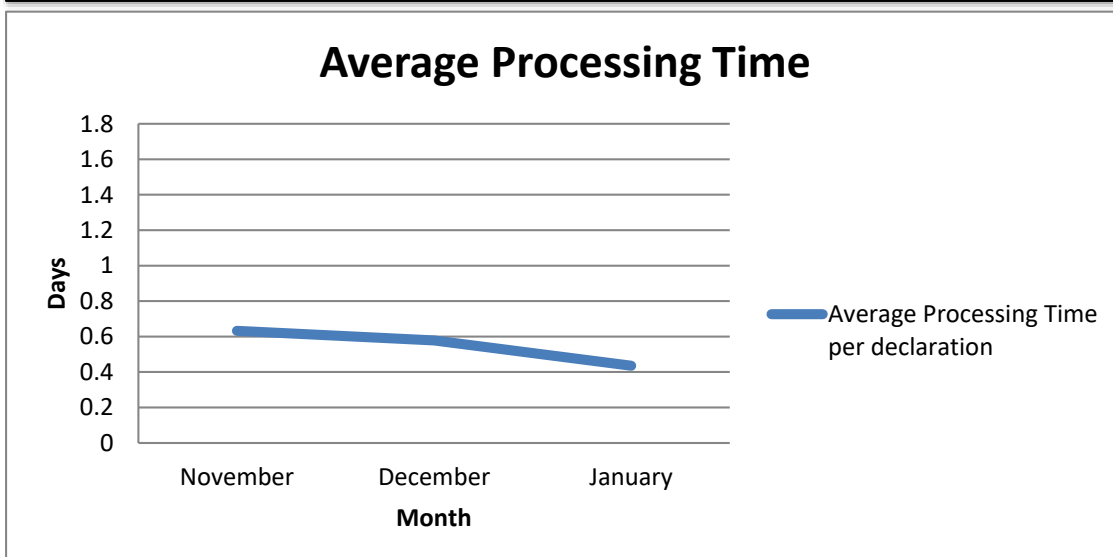
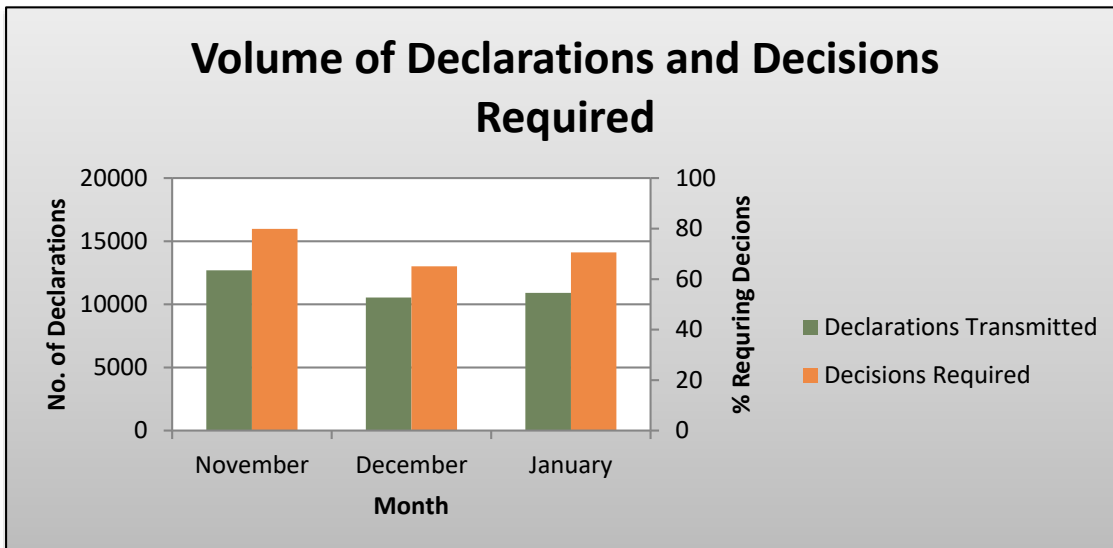


### Table and Chart Demonstrating OGA Selectivity by Value

<sup>1</sup> Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

## Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (December)	10,547	13,016	13.88
Current Month (January)	10,911	14,122	10.45



## Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,150	11%	1,147	16.58
FDI	3,339	31%	3,316	13.09
TPTI	1,562	14%	1,551	6.28
TTBS	6,686	61%	6,627	15.77
TLU	1,385	13%	1,384	0.51
<b>Overall</b>	10,911 (Total Declarations Transmitted)	88.7%	14,025	10.45
<b>Since Module Inception</b>	1,690,578	27.9%	1,659,012	20.57