



# Media Release

## IQOR ADDS 600 JOBS TO T&T

**September 18, 2017:-** Business Processing Outsourcing (BPO) firm iQor has created 600 jobs in Trinidad and Tobago since commencing operations last year. Senator the Honourable Paula Gopee-Scoon, Minister of Trade and Industry, was in high commendation as she toured iQor's 2nd facility in Barataria on Friday. The Minister gave a commitment to support further both iQor's and the BPO sector's expansion in Trinidad and Tobago. iQor which began operations at the Tamana InTech Park in Wallerfield in 2016 servicing several international companies, has experienced exponential growth mandating the acquisition of a new facility with the promise of 200 more jobs in the upcoming months. The firm currently employs 600 persons at its two locations.

According to Minister Gopee-Scoon, the Government is encouraged by the levels of employment and capacity building opportunities available in the BPO sector. The Minister mandated the Ministry of Trade and Industry (MTI) staff, through InvesTT, to address expeditiously elements needed to support the sector's growth. During her meeting with senior executives at iQor, the Trade Minister reaffirmed the MTI's role as a key investment facilitator and enabler in the non-energy sector. She said ***"We are very happy for your entry into Trinidad and Tobago and we are aware of the need to diversify. The paradigm shift is here, the Government has acknowledged that revenue gains will not be the same hence the focus on diversification. iQor's operations present an immense opportunity."***

Opportunities for training and skills development in teleservices, through accredited training programmes, were presented by iQor's executives who highlighted Trinidad and Tobago's unique attractiveness for near shore investments due to its location and large pool of native English speakers. According to the iQor representatives, the company's expansion into Trinidad and Tobago is extremely important as it identifies cost effective options for continued growth. They indicated that not only was this a business opportunity but also an avenue for persons interested in making a career in the industry. ***"We are interested in people who are concerned with making a career and grooming the company's next leaders."*** Mr. John Swain, Director Operations stated. Minister Gopee-Scoon toured the well-equipped facility and interacted with several employees on their experience at the company and in their new office space.

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