



01/07/2020

## e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

**TTBizLink** currently tracks the performance of its e-services at [www.ttbizlink.gov.tt](http://www.ttbizlink.gov.tt). From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



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# Performance Report for Month Ending 30 June 2020

**E-GOODS DECLARATION PERFORMANCE REPORT  
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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## Executive Summary

The Goods Declaration Module saw a **17% increase** in activity for the month of June, with the total declarations submitted to TTBizLink going from **8,549 to 9965** declarations<sup>1</sup>.

Processing efficiency slightly decreased, with the average processing time going from **0.42 to 0.44 days** per declaration from May to June 2020. Therefore, the **initial** effect on module performance, post lockdown, is **negligible**.

There were **two (2)** incidents raised during the month of June.

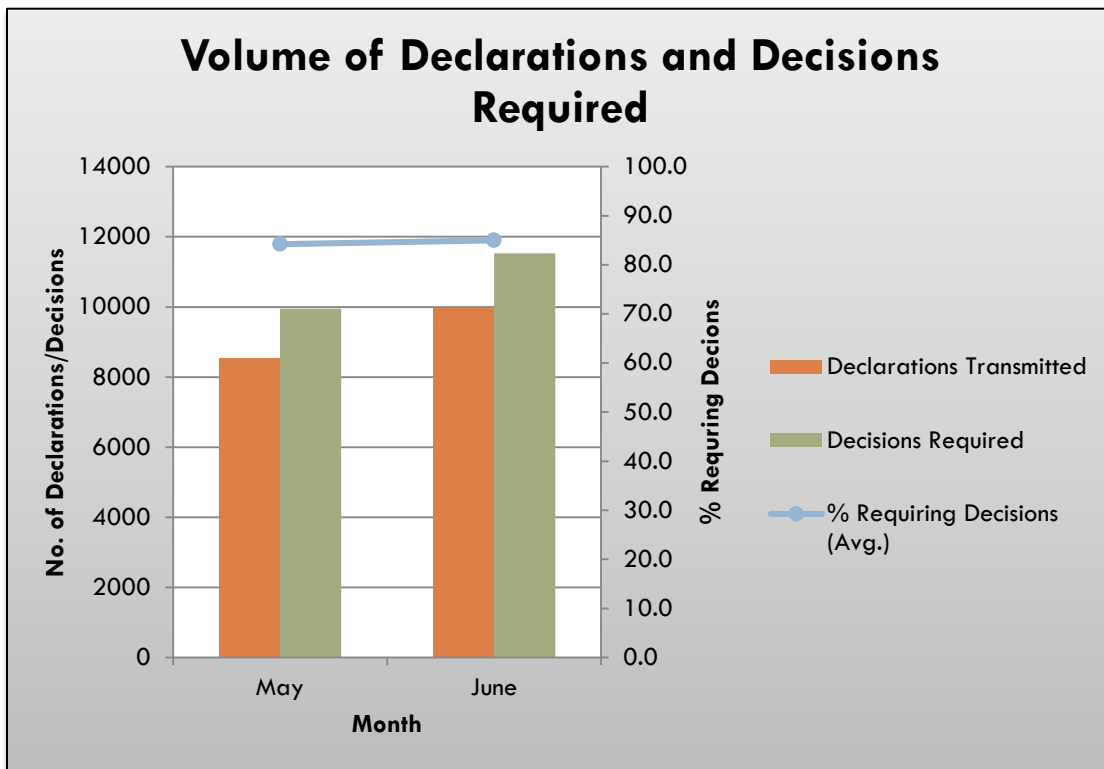
There were **no change orders** raised during the month of June.

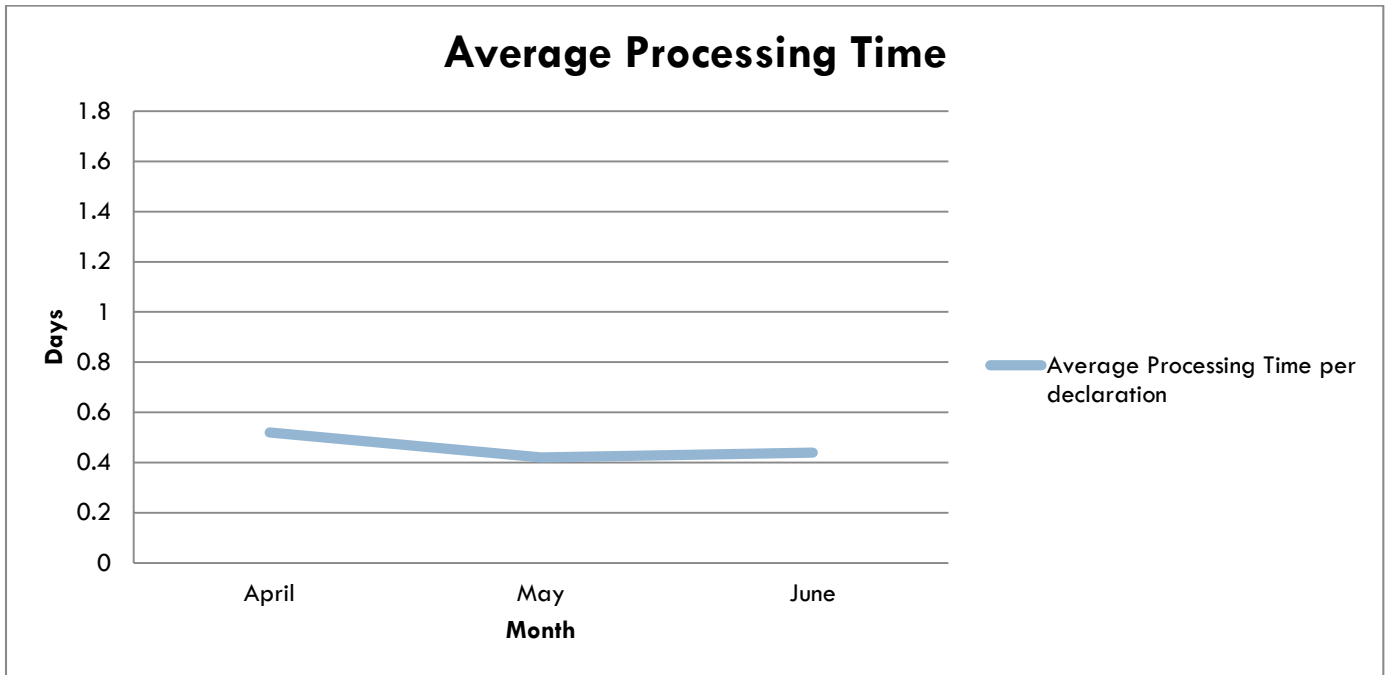
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<sup>1</sup> See page 4 for a detailed analysis.

## Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (days)
Previous Month (May)	8,549	9,952	0.42
Current Month (June)	9,965	11,532	0.44



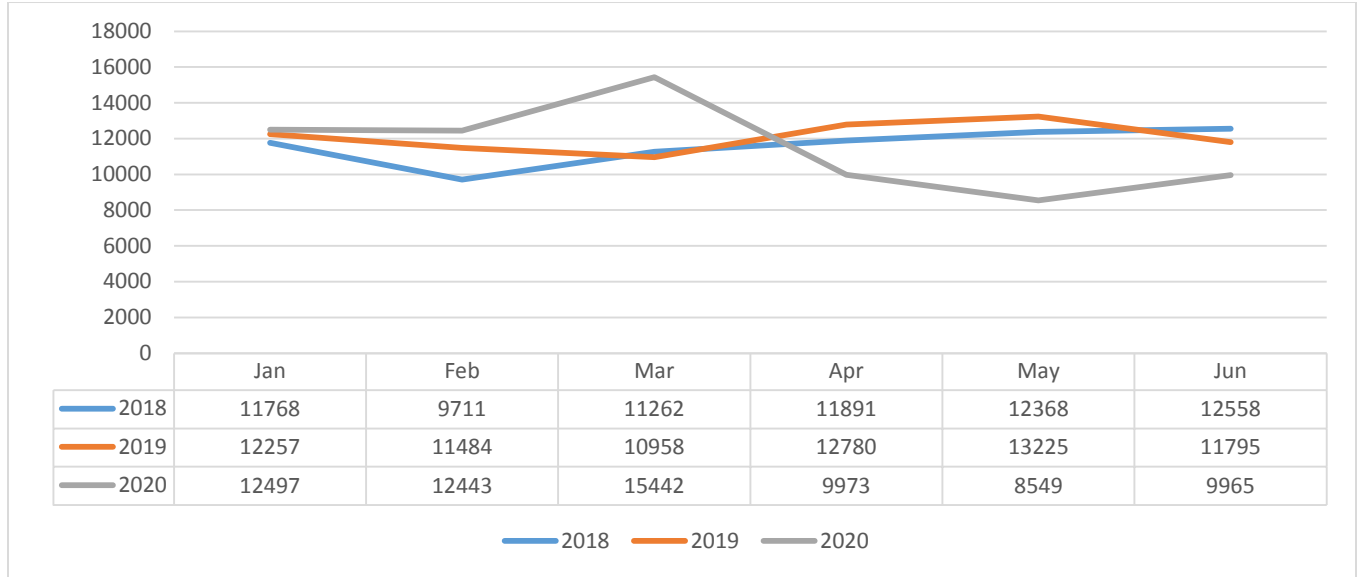


### Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage Declarations Requiring Processing (of Total Submitted)	Number of Declarations Processed	Average Processing Time (Days)
PQS	971	7%	918	<b>0.61</b>
FDI	3628	25%	3595	<b>0.37</b>
PTCI	801	6%	789	<b>0.46</b>
TTBS	5156	36%	5018	<b>0.70</b>
TLU	976	7%	972	<b>0.07</b>
<b>Overall</b>	<b>9,965</b>	<b>85.0%</b>	<b>11,292</b>	<b>0.44</b>
<b>Since Module Inception</b>	<b>985,784</b>	<b>84.4%</b>	<b>967,740</b>	<b>0.97</b>

## Impact of COVID-19 on Module Activity

There was a **16% and 21% reduction** in import declarations submitted to TTBizlink in June 2020, compared to June 2019 and 2018 declarations respectively.



**Table and Chart: Month on Month Trend of Module Activity, 2018-2020**

Since **March 2020**, all OGA’s have had average processing times **below one day**. This trend **continued in June 2020**, indicating that the post lockdown environment has not presented any challenges with respect to processing efficiency.

