



05/06/2020

e-Goods Declaration Performance Report Other Governmental Agencies (OGAs)

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.



Performance Report for Month Ending 31 May 2020

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **14%** reduction in activity for the month of May, with the total declarations submitted to TTBizLink going from **9,973** to **8,549** declarations¹.

Processing efficiency improved, with the average processing time going from **0.52** to **0.42 days** per declaration.

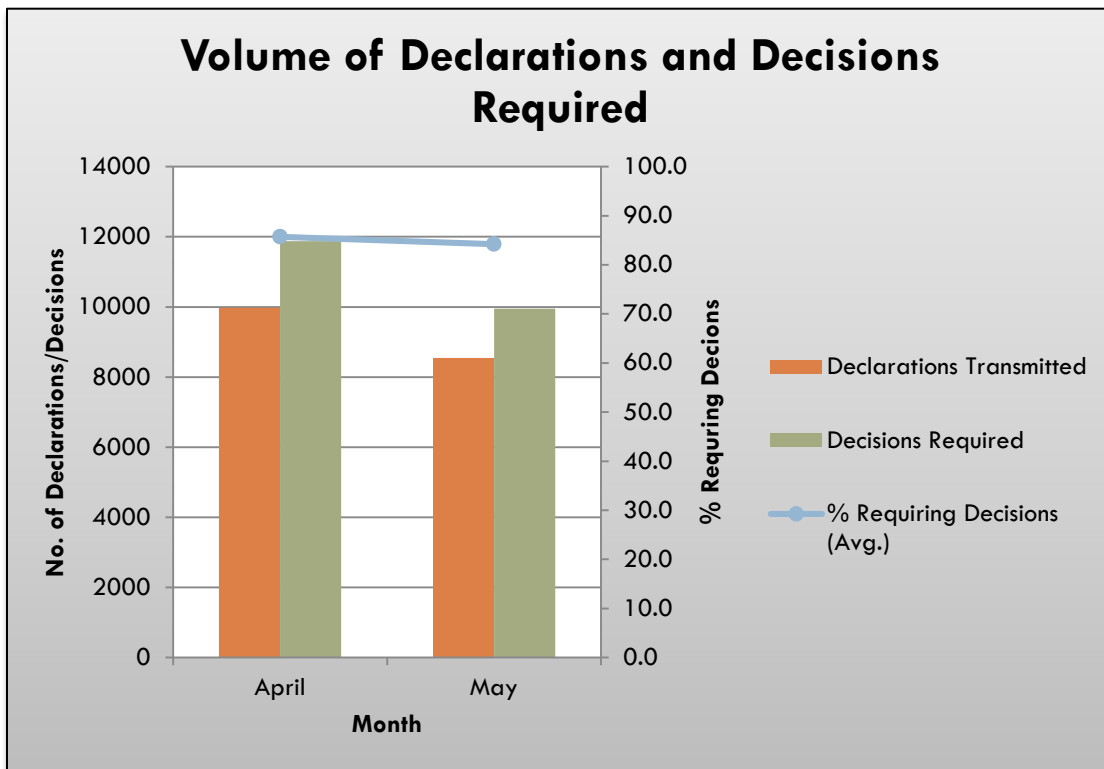
There was **one (1)** incident raised during the month of May.

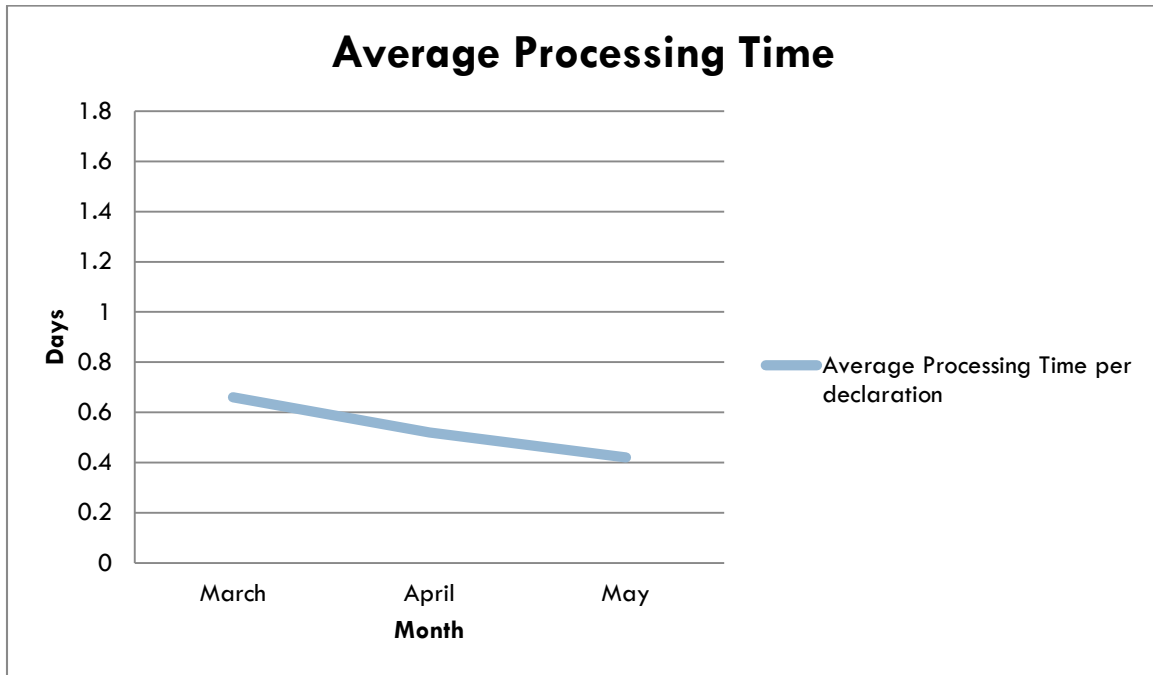
There were no change orders raised during the month of May.

¹ See page 4 for a detailed analysis.

Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (days)
Previous Month (April)	9,973	11,875	0.52
Current Month (May)	8,549	9,952	0.42





Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage Declarations Requiring Processing (of Total Submitted)	Number of Declarations Processed	Average Processing Time (Days)
PQS	771	5%	709	0.51
FDI	3146	22%	3130	0.30
PTCI	676	5%	665	0.59
TTBS	4438	31%	4385	0.63
TLU	921	6%	920	0.05
Overall	8,549	84.2%	9,809	0.42
Since Module Inception	974,252	84.4%	956,450	0.97

Impact of COVID-19 on Module Activity

There was a **35% and 31% reduction** in import declarations submitted to TTBizlink in May 2020, compared to May 2019 and 2018 declarations respectively.

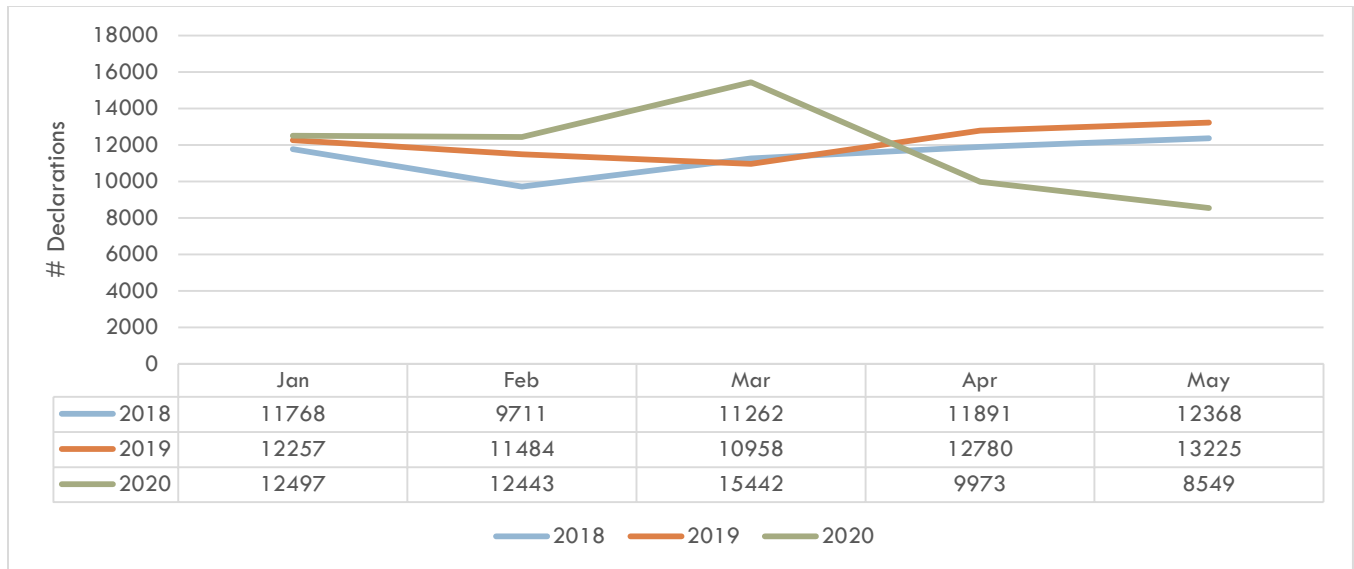


Table and Chart: Month on Month Trend of Module Activity, 2018-2020

