



**e-Goods Declaration Performance Report
May 2025**



07/01/2026

TTBizLink currently tracks the performance of its e-services at www.ttbizlink.gov.tt. From these results inferences can be made on the level of interest in, and peak periods of activity on the service.

Performance Report for Month Ending 31 May 2025

**E-GOODS DECLARATION PERFORMANCE REPORT
OTHER GOVERNMENTAL AGENCIES (OGAS)**

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Executive Summary

The Goods Declaration Module saw a **4.9% decrease in activity** for the month of **May 2025** when compared to the previous month, with the total volume of entries submitted to TTBizLink going from **11,069 to 10,524** declarations. Furthermore, there was an **4.4% decrease** in the number of declarations submitted to TTBizLink when compared to **May 2024** – with 11,003 Customs Entries routed to TTBizLink during that month. The average processing time among OGAs in **May 2025** was **28.83 hours**. This is above the average processing time for the previous month which was 20.3 hours.

Upon further analysis, this increase in processing time is associated with the higher than average processing time of Plant Quarantine Services (PQS), which was 60.98 hours for the month whereas their average processing time for the previous year was 23.03 hours. PQS stated that this was due to being severely understaff with key officers being on leave and therefore, there was a limitation on the human resources required to allow for efficient processing.

TT\$ Value of Declarations Routed to Each Agency

A total of **TT\$5.1 Bn** worth of goods entered Trinidad and Tobago in May 2025.

The below table and chart gives further information on selectivity by value¹.

OGA	Value	% of Overall Value
Pesticides and Toxic Chemicals Inspectorate	\$ 1,318,434,769.73	26%
Plant Quarantine Services	\$ 697,546,156.80	14%
Trade Licence Unit	\$ 623,722,070.75	12%
Food and Drugs Inspectorate	\$ 1,219,670,037.10	24%
Trinidad and Tobago Bureau of Standards	\$ 2,049,566,790.61	40%
No Selectivity	\$ 1,175,517,748.84	23%
Overall	\$ 5,143,334,609.43	100%

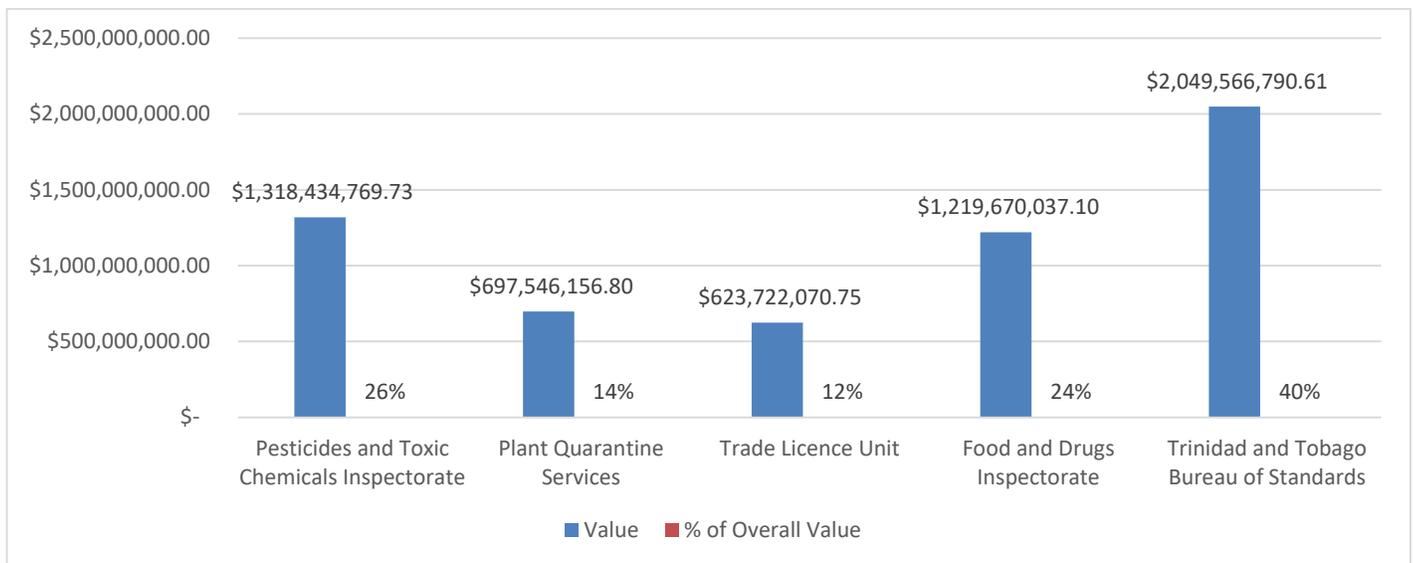


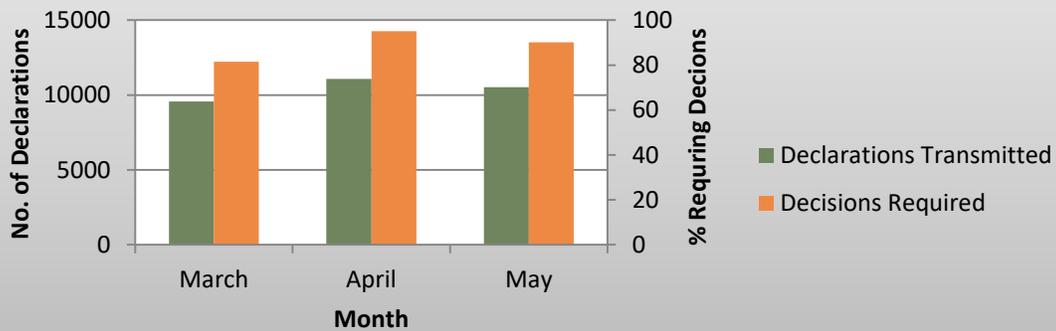
Table and Chart Demonstrating OGA Selectivity by Value

¹ Note that because one declaration may be routed to several OGAs, the sum of the values of declarations routed to OGAs and having no selectivity would be more than the overall value of declarations routed to TTBizLink.

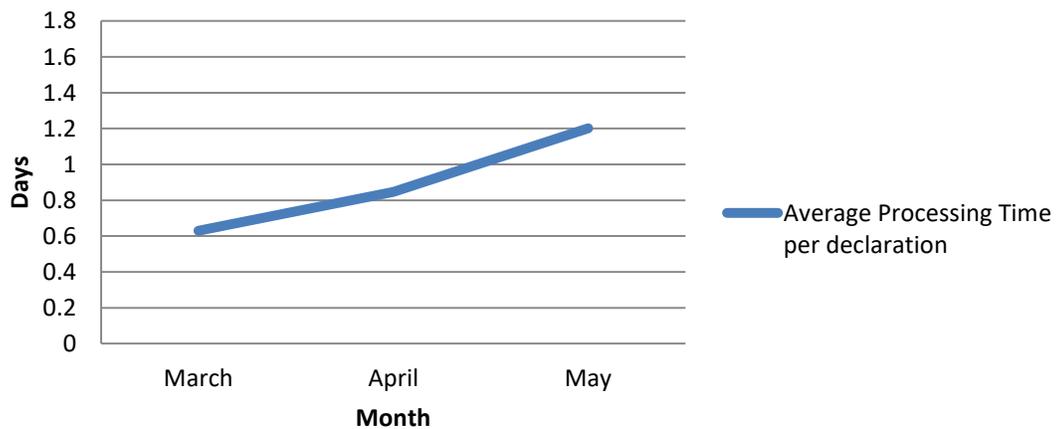
Module Performance Summary

Month	Declarations Transmitted	Decisions Required	Average Processing Time (Hours)
Previous Month (April)	11,069	14,265	20.30
Current Month (May)	10,524	13,517	28.83

Volume of Declarations Receiveing and Decisions Required



Average Processing Time



Module Performance per OGA

Agency	Number of Declarations Transmitted for Processing	Percentage of Total Declarations Transmitted Requiring Agency Processing	Number of Decisions Submitted	Average Processing Time (Hours)
PQS	1,193	11%	1,193	60.92
FDI	3,494	33%	3,480	20.16
TPTI	1,516	14%	1,516	22.54
TTBS	6,072	58%	6,065	38.81
TLU	1,263	12%	1,263	1.74
Overall	10,524 (Total Declarations Transmitted)	88.3%	13,517	28.83
Since Module Inception	1,743,314	87.0%	1,711,549	20.57